

Patient Information and Fee Policy

Our mission and fees reflect the service, training and dedication of our professional staff. Our fees are in line with that seen in other quality radiology practices providing the latest technology and state of the art equipment. Complex and expensive equipment is required to provide an accurate diagnosis in an effective modern radiology practice.



What is involved in my procedure and fee?

Your Doctor has asked that you have a medical imaging procedure (being an X-ray or an Ultrasound) to assist in his or her medical treatment of you. Your procedure today will be provided by one of our highly qualified Radiographers (X-ray) or Sonographers (Ultrasound).

- You will shortly meet with our imaging professional in our modern consulting rooms.
- Your professional will review the clinical notes from your referring Doctor and take a relevant medical history from you.
- They will explain the process and conduct your medical imaging using our highly advanced 'low dose' digital X-ray equipment (less radiation exposure than many machines in practice) or our regularly upgraded GE Ultrasound machines.
- Your professional will then upload the images on the I-Med computer network (which links in with your doctor) and prepare a medical imaging report for the reviewing Radiologist.
- The Radiologist is a highly trained specialist Medical Doctor who reviews your images and our report, consults with your imaging professional, and writes a specialist report.

- The Radiologist sends the report to your GP and your Sonographer or Radiographer, who reviews the report, consulting with the Radiologist and Doctor where required.
- The final reviewed reports and images are then sent by us to your Doctor (through the I-Med network) for your final diagnosis and treatment plan.
- Our aim is to provide these reports within 48 hrs (immediately in urgent cases).



BAIRNSDALE & LAKES
ULTRASOUND
AND
X-RAY

- You can call any time if you have any questions about the procedure or process.
- Your fee covers all of these steps **including** our costs spent on your behalf for the Radiologist's review and report.

Your estimated fee for the above is - \$ **less your medicare rebate - \$**

Bulk Billed Services

Bulk-Billing, or no "out of pocket" examinations are available* for:

Pensioner Concession Card Holders, Health Care Card Holders, DVA Gold / White Card Holders

*[*NOTE: excludes CBCT's, some pregnancy scans and some musculoskeletal scans]*

Fees vary between different types of tests for private patients. The Medicare rebate provided by the Federal Government will partially refund our fee, however the amount refunded by the government has not increased with the cost of living over the last 10 years, resulting in an effective decrease in the Medicare rebate by at least 30%. During this time however, the sophistication and cost of modern radiology equipment has increased. These factors combined have unfortunately resulted in an increased payment contribution by patients (the gap).